



KAMUYU AYDINLATMA PLATFORMU

ANADOLU EFES BİRACILIK VE MALT SANAYİİ A.Ş. Sustainability Compliance Report 2023 - Annual Notification

Summary

Sustainability Compliance Report



Sustainability Compliance Report

Related Companies

Related Funds

| | Company Compliance Status | | | | Explanation | Report Information on Publicly Disclosed Information (Page number, menu name on the website) |
|--|---------------------------|---------|----|----------------|--|---|
| | Yes | Partial | No | Not Applicable | | |
| Sustainability Compliance Report | | | | | | |
| A. GENERAL PRINCIPLES | | | | | | |
| A1. Strategy, Policy and Goals | | | | | | |
| A1.1. The prioritised environmental, social and corporate governance (ESG) issues, risks and opportunities have been determined by the Company's Board of Directors. | x | | | | In 2023, we renewed our materiality analysis with a double materiality perspective. We rated our sustainability priorities as high and very high from a financial, environmental and social impact perspective. We conducted our materiality analysis through our materiality survey and stakeholder meeting, which included all our countries of operation. We finalized it by taking the opinions of our CEO and Board members. Details on our materiality analysis will be provided in the 2023 Anadolu Efes Integrated Report. | |
| A1.1. The ESG policies (Environmental Policy, Energy Policy, Human Rights and Employee Policy etc.) have been created and disclosed to the public by the Company's Board of Directors. | x | | | | The senior management follows the management of sustainability issues and policies. Our company has Environment, Human Rights, Equity, Diversity and Inclusion, and Business Ethics and Energy Policies. | Policies section under the About Us tab of our website - Anadolu Efes Gender Equality Policy in the Board of Directors - Anadolu Efes Equality, Diversity and Inclusion Policy - Anadolu Efes Environmental Policy - Anadolu Efes Water and Energy Policy - Anadolu Efes Human Rights Policy - Anadolu Efes Code of Business Ethics |
| A1.2. The short and long-term targets set within the scope of ESG policies have been disclosed to the public. | x | | | | Our 2030 targets for the environment, employees and community are disclosed in the annual report, sustainability reports and on our website. Our 2022 sustainability report includes detailed targets and progress. Details for 2023 will be provided through the 2023 Anadolu Efes Integrated Report. | 2023 Annual Report – Sustainability Section (pg. 46-53)and 2030 Goals section under the Sustainability tab on our website |
| A2. Implementation/Monitoring | | | | | | |
| A2.1. The responsible committees and/or business units for the implementation of ESG policies and the senior | x | | | | In order to maximize the integration of the sustainability approach into the corporate strategy, there are 2 different Sustainability | 2023 Annual Report - Sustainability Section(pg. 46-53) |

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| officials related to ESG issues in the Company and their duties have been identified and disclosed to the public. | | | | Committees at the Board of Directors level and at the level of the CEO and country general managers. | |
| A2.1. The activities carried out within the scope of policies by the responsible committee and/or unit have been reported to the Board of Directors at least once a year. | x | | | The Sustainability Committee, established in 2022 at the Board of Directors level, shares the steps taken during the year with a focus on sustainability, as well as developments regarding performance and targets. | 2023 Annual Report - Sustainability Section(pg. 46-53) |
| A2.2. In line with the ESG targets, the implementation and action plans have been formed and disclosed to the public. | x | | | In our 2022 Integrated Report, the steps we have taken or plan to take throughout our value chain within the scope of our sustainability goals are stated and disclosed to the public. Details for 2023 will be provided through the 2023 Anadolu Efes Integrated Report. | 2022 Anadolu Efes Integrated Report - Our Journey to Impact Across the Value Chain (pp 29-31) |
| A2.3. The Key ESG Performance Indicators (KPI) and the level of reaching these indicators have been disclosed to the public on yearly basis. | x | | | Key performance indicators are included in our 2022 Integrated Report, covering the last three years. Details for 2023 will be provided in the 2023 Anadolu Efes Integrated Report. | 2022 Anadolu Efes Integrated Report - Annex 4: Performance Indicators Section (pp 95-97) |
| A2.4. The activities for improving the sustainability performance of the business processes or products and services have been disclosed to the public. | x | | | Sustainability-related activities are summarized in the Annual Report and in detail in our Integrated Report for 2022. Details for 2023 will be provided in the 2023 Anadolu Efes Integrated Report. | 2023 Annual Report - Sustainability Section(pg. 46-53) 2022 Anadolu Efes Integrated Report (pg. 1-118) |
| A3. Reporting | | | | | |
| A3.1. The information about the sustainability performance, targets and actions have been given in annual reports of the Company an understandable, accurate and sufficient manner. | x | | | The Annual Report includes a summary of sustainability performance, targets and actions. Detailed information is shared in the Sustainability Reports. Past Sustainability Reports and Integrated Reports are available on the company's corporate website. Details for 2023 will be provided through the 2023 Anadolu Efes Integrated Report. | 2023 Annual Report - Sustainability Section(pg. 46-53) 2022 Anadolu Efes Integrated Report (pg. 1-118) |
| A3.2. The information about activities which are related to the United Nations (UN) 2030 Sustainable Development Goals have been disclosed to the public. | x | | | The Sustainability section of our corporate website shares the company's sustainability-focused strategic priorities and the Sustainable Development Goals (SDGs) to which it contributes in line with the 2030 Goals. The details of the studies regarding the contributions to the United Nations (UN) 2030 Sustainable Development Goals are included in the | 2030 Goals section under the Sustainability tab on our website 2022 Anadolu Efes Integrated Report- Annex 2: Sustainable Development Goals and Project Mapping Section (pp 88-91) |

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| | | | | 2022 Integrated Report. Details for 2023 will be provided in the 2023 Anadolu Efes Integrated Report. | |
| A3.3. The lawsuits filed and/or concluded against the Company about ESG issues which are material in terms of ESG policies and/or will significantly affect the Company's activities, have been disclosed to the public. | x | | | In 2023, there are no environmental fines finalized against Anadolu Efes. | 2023 Annual Report - Sustainability Section (pg. 46-53) |
| A4. Verification | | | | | |
| A4.1. The Company's Key ESG Performance metrics have been verified by an independent third party and publicly disclosed. | x | | | We obtain independent assurance for Scope 1 and Scope 2 greenhouse gas emissions for our Türkiye, Kazakhstan, Russia and Ukraine operations, and for gender pay gap data for all operations except Russia and Ukraine. Details for 2023 will be provided through the 2023 Anadolu Efes Integrated Report. | 2022 Anadolu Efes Integrated Report- Annex 8: Independent Assurance Reports (pg 113-115) |
| B. ENVIRONMENTAL PRINCIPLES | | | | | |
| B1. The policies and practices, action plans, environmental management systems (known by the ISO 14001 standard) and programs have been disclosed. | x | | | Within its sustainability approach, Anadolu Efes considers combating climate change, managing water risks, and waste and packaging management issues that support the circular economy as its top priority focus areas. Information on all policies, studies, and management systems carried out in this context is transparently shared in the sustainability section of our annual report and in sustainability reports. In addition, we also respond to the Carbon Disclosure Project (CDP) regarding the performance of our operations in Türkiye. | 2023 Annual Report - Sustainability Section(pg. 46-53) |
| B2. The environmental reports prepared to provide information on environmental management have been disclosed to the public which is including the scope, reporting period, reporting date and limitations about the reporting conditions. | x | | | Environmental performance data for all geographies where we have operations are disclosed. The limit, scope, reporting period, reporting date , reporting date, data collection process and reporting conditions of the reporting on environmental performance indicators are disclosed in the sustainability summary section of our annual report and also in the "About the Report" section of our integrated reports. | 2023 Annual Report - Sustainability Section(pg. 46-53) 2022 Anadolu Efes Integrated Report - About the Report (pg 4) |
| | | | | Within the scope of our 2030 targets, KPIs in line with the targets are included in the individual targets and performance | |

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| B4. The environmental targets within the scope of performance incentive systems which included in the rewarding criteria have been disclosed to the public on the basis of stakeholders (such as members of the Board of Directors, managers and employees). | x | | | evaluations of our CEO, managers who are the leaders of the targets, and relevant department managers. A detailed explanation on the subject will be included in the 2023 Integrated Report. | 2023 Annual Report - Sustainability Section(pg. 46-53) |
| B5. How the prioritised environmental issues have been integrated into business objectives and strategies has been disclosed. | x | | | As a manufacturer that supplies its raw materials from nature , environmental sustainability plays a key role in the continuity of Anadolu Efes’ activities. For this reason, we continue to work to further integrate different environmental issues such as climate change, water risks, and circular economy into our business objectives and corporate strategy and to improve performance, also for the sake of our business continuity. A detailed explanation will be provided in the 2023 Integrated Report. | 2023 Annual Report - Sustainability Section(pg. 46-53) |
| B7. The way of how environmental issues has been managed and integrated into business objectives and strategies throughout the Company's value chain, including the operational process, suppliers and customers has been disclosed. | x | | | It is key that our stakeholders, with whom we work together, understand and internalize our business principles in order to spread the positive impact we have created. Our Supplier Code of Conduct reveals our approach in this context. Besides our Working Principles for Suppliers, we carry out some activities for the minimization of environmental impacts throughout the value chain through different initiatives like smart agriculture projects with the producers of our raw materials and farmers, supplier audits etc. | Policies section under the About Us tab of our website Anadolu Efes Code of Conduct for Suppliers 2022 Anadolu Efes Integrated Report - Our Impact Journey Across the Value Chain (pp 29-31) |
| B8. Whether the Company have been involved to environmental related organizations and non-governmental organizations' policy making processes and collabrations with these organizations has been disclosed. | x | | | Anadolu Efes has various collaborations with many foundations and associations carrying out environmental activities such as the UN Global Compact, Sustainable Development Foundation, ÇEVKO, WWF Türkiye etc. in the form of membership and participation in their initiatives. Detailed information about memberships and initiatives is provided in the sustainability reports. Details for 2023 will be provided | 2022 Anadolu Efes Integrated Report- Annex-1: Communication with Stakeholders (p. 87) |

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| | | | | in the 2023 Anadolu Efes Integrated Report. | |
| B9. In the light of environmental indicators (Greenhouse gas emissions (Scope-1 (Direct), Scope-2 (Energy indirect), Scope-3 (Other indirect), air quality, energy management, water and wastewater management, waste management, biodiversity impacts)), information on environmental impacts is periodically disclosed to the public in a comparable manner. | x | | | All environmental indicators of Anadolu Efes are reported in sustainability and integrated reports in a comparable manner with previous years. While 2022 data is included in the Environmental Indicators section of the 2022 Integrated Report, updated information will be provided in the 2023 Integrated Report. | 2022 Anadolu Efes Integrated Report- Annex-4: Performance Indicators (pp 95-96) |
| B10. Details of the standard, protocol, methodology, and baseline year used to collect and calculate data has been disclosed. | x | | | In 2022, a detailed carbon footprint mapping project was completed. Calculations, methodology and all other details can be found in the Carbon Footprint Mapping Project document prepared for this study. | Sustainability Reports Tab on the Sustainability tab of the Website - Carbon Footprint Mapping Project |
| B11. The increase or decrease in Company's environmental indicators as of the reporting year has been comparatively disclosed with previous years. | x | | | We strive to improve our performance every year in order to reduce our environmental impact, which is one of our most important focuses. Performance indicators for environmental indicators compared to previous years are shared in the sustainability summary section of the annual report and in sustainability reports. Updated information will be included in our 2023 Integrated Report. | 2023 Annual Report - Sustainability Section(pg. 46-53) 2022 Anadolu Efes Integrated Report - Targeting Zero for the Environment (pg 63-74) |
| B12. The short and long-term targets for reducing the environmental impacts have been determined and the progress compared to previous years' targets has been disclosed. | x | | | Our 2030 target to be net zero in our own operations guides our other targets under our material issues with an environmental focus. We also have commitments to be zero waste and reduce plastic use in all our operations. Updated information on the progress of the targets will be provided in our 2023 Integrated Report. Feasibility studies are ongoing to determine short and medium-term targets. | 2030 Goals Section under the Sustainability tab on the website 2022 Anadolu Efes Integrated Report - Targeting Zero for the Environment (pg 63-74) |
| B13. A strategy to combat the climate crisis has been created and the planned actions have been publicly disclosed. | x | | | Our company analyzes environment-focused opportunities and risks, particularly the climate crisis, and implements effective practices in areas such as energy and water efficiency and circular economy. At Anadolu Efes, we continue our efforts with the goal of "zero " environmental | 2023 Annual Report - Sustainability Section(pg. 46-53) 2022 Anadolu Efes Integrated Report- Targeting Zero for the Environment (pg 63-74) |

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| | | | | impact by 2030 and share the developments in this context through our integrated reports. Developments for 2023 will be included in our 2023 Integrated Report. | |
| B14. The programs/procedures to prevent or minimize the potential negative impact of products and/or services on the environment have been established and disclosed. | X | | | We collaborate and develop projects to reduce our environmental impact through sustainable agriculture, sustainable packaging, circularity and waste management. Developments for 2023 will be included in our 2023 Integrated Report. | 2023 Annual Report - Sustainability Section(pg. 46-53) 2022 Anadolu Efes Integrated Report- Targeting Zero for the Environment (pg 63-74) |
| B14. The actions to reduce greenhouse gas emissions of third parties (suppliers, subcontractors, dealers, etc.) have been carried out and disclosed. | | x | | In order to spread the positive impact we create, it is key that the stakeholders we work with understand and internalize our business principles. Our Supplier Code of Conduct sets out our approach in this context. In addition to our Supplier Code of Conduct, we carry out practices to reduce environmental impacts throughout the value chain through various activities such as smart agriculture projects and supplier audits with our farmers, the producers of our raw materials. We work on a more structured program throughout the value chain. | 2023 Annual Report - Sustainability Section(pg. 46-53) 2022 Anadolu Efes Integrated Report- Targeting Zero for the Environment (pg 63-74) Policies section under the About Us tab on the website - Anadolu Efes Code of Conduct for Suppliers |
| B15. The environmental benefits/gains and cost savings of initiatives/projects that aims reducing environmental impacts have been disclosed. | x | | | At Anadolu Efes, we share detailed explanations about the projects we carried out during the year in the areas of greenhouse gas emission reduction, water efficiency, sustainable agriculture, waste reduction and circularity, sustainable packaging, which we prioritize with a focus on environmental sustainability, and their impacts through integrated reports. Developments for 2023 will be included in our 2023 Integrated Report. | 2023 Annual Report - Sustainability Section(pg. 46-53) 2022 Anadolu Efes Integrated Report- Targeting Zero for the Environment (pg 63-74) |
| B16. The data related to energy consumption (natural gas, diesel, gasoline, LPG, coal, electricity, heating, cooling, etc.) has been disclosed as Scope-1 and Scope-2. | x | | | All data on energy consumption is included in the 2022 Integrated Report. Performance for 2023 will be included in our 2023 Integrated Report. | 2022 Anadolu Efes Integrated Report- Targeting Zero for the Environment (pg 63-74) 2022 Anadolu Efes Integrated Report - Annex-4: Performance Indicators (pg 95-96) |
| | | | | All data on the details of energy consumption are included in the 2022 | |

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| B17. The information related to production of electricity, heat, steam and cooling as of the reporting year has been disclosed. | x | | | Integrated Report. Performance for 2023 will be included in our 2023 Integrated Report. | 2022 Anadolu Efes Integrated Report - Annex-4: Performance Indicators (pg 95-96) |
| B18. The studies related to increase the use of renewable energy and transition to zero/low carbon electricity have been conducted and disclosed. | x | | | In parallel with our goal of achieving net zero carbon emissions in our own operations by 2030, we aim to meet 100% of our electricity needs from renewable energy sources within the scope of our greenhouse gas reduction efforts. In this context, in addition to renewable energy supply, renewable energy installation opportunities are evaluated for use in our operations. Developments in this area are summarized in the annual report and detailed in sustainability reports and CDP reports. | 2023 Annual Report - Sustainability Section(pg. 46-53) 2022 Anadolu Efes Integrated Report- Targeting Zero for the Environment (pg 63-74) |
| B19. The renewable energy production and usage data has been publicly disclosed. | x | | | All data on renewable energy consumption is included in the 2022 Integrated Report. Performance for 2023 will be included in the 2023 Integrated Report. | 2022 Anadolu Efes Integrated Report – Targeting Zero for the Environment (pg 63-74) 2022 Anadolu Efes Integrated Report - Annex-4: Performance Indicators (pp 95-96) |
| B20. The Company conducted projects about energy efficiency and the amount of reduction on energy consumption and emission achieved through these projects have been disclosed. | x | | | Information on the projects we have realized with a focus on environmental sustainability and the benefits we have provided are summarized in the annual report and detailed in our integrated reports. Developments for 2023 will be included in our 2023 Integrated Report. | 2023 Annual Report - Sustainability Section(pg. 46-53) 2022 Anadolu Efes Integrated Report – Targeting Zero for the Environment (pg 63-74) |
| B21. The water consumption, the amount, procedures and sources of recycled and discharged water from underground or above ground (if any), have been disclosed. | x | | | Water efficiency and safety is one of our material issues. Summarized information on the projects we have realized in this context and our performance are included in our annual report and details in our integrated report. Developments for 2023 will be included in our 2023 Integrated Report. | 2023 Annual Report - Sustainability Section(pg. 46-53) 2022 Anadolu Efes Integrated Report – Targeting Zero for the Environment (pg 63-74) 2022 Anadolu Efes Integrated Report – Annex-4: Performance Indicators (pp 95-96) |
| B22. The information related to whether Company's operations or activities are included in any carbon pricing system (Emissions Trading System, Cap & Trade or Carbon Tax). | x | | | There is no involvement in the carbon pricing system. | |
| B23. The information related to accumulated or purchased carbon credits within the reporting period has been disclosed. | x | | | There are no accumulated or purchased carbon credits in the reporting period. | |
| B24. If carbon pricing is applied within the Company, the details have been disclosed. | x | | | There is no carbon pricing in the Company. | |
| | | | | The Company discloses its environmental information within | |

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| B25. The platforms where the Company discloses its environmental information have been disclosed. | x | | | | the scope of its annual and sustainability reports, CDP Climate Change program, and indices such as Refinitiv and S&P CSA with the guidance of the BIST Sustainability Index. | 2023 Annual Report - Sustainability Section(pg. 46-53) 2022 Anadolu Efes Integrated Report – Anadolu Efes World (p. 12) |
| C. SOCIAL PRINCIPLES | | | | | | |
| C1. Human Rights and Employee Rights | | | | | | |
| C1.1. The Institutional Human Rights and Employee Rights Policy has been established in the ligh of the Universal Declaration of Human Rights, ILO Conventions ratified by Turkey and other relevant legislation. The policy and the officals that responsible for the implementation of it have been determined and disclosed. | x | | | | As one of the first Turkish organizations to sign the United Nations Global Compact (UNGC), respect for human rights is a core value of Anadolu Efes. A Human Rights Policy and Code of Conduct have been established to cover the Universal Declaration of Human Rights, ILO Conventions ratified by Türkiye and relevant legislation. Responsible parties have been identified in this policy and shared with the public. Policies are available on the website. | Policies section under the About Us tab on the website Anadolu Efes Human Rights Policy Anadolu Efes Working Principles |
| C1.2. Considering the effects of supply and value chain, fair workforce, improvement of labor standards, women's employment and inclusion issues (gender, race , religion, language, marital status, ethnic identity, sexual orientation, gender identity, family responsibilities, union activities, political opinion, disability, social and cultural differences, etc., such as non-discrimination) are included in its policy on employee rights. | x | | | | With its Equality, Diversity and Inclusion Policy, Anadolu Efes strives to prevent all forms of discrimination and create an equitable work environment. In 6 different countries, all our employees are offered equal opportunities in the work environment and human resources processes, and our business ethics approach is based on diversity and inclusion. Similar principles on the supply chain are included in the Supplier Code of Conduct. In this context, summary information is provided in the annual report. | Policies section under the About Us tab on the website Anadolu Efes Equity, Diversity, Inclusion Policy Anadolu Efes Working Principles Anadolu Efes Code of Conduct for Suppliers |
| C1.3. The measures taken for the minority rights/equality of opportunity or the ones who are sensitive about certain economic, environmental, social factors (low income groups, women, etc.) along the supply chain have been disclosed. | x | | | | In every country where we operate, we strive to foster an inclusive work environment where everyone can bring their true self to work. We manage these processes through our Human Rights Policy and Equality, Diversity and Inclusion Policy, and similar principles on the supply chain are included in the Supplier Code of Conduct. In this context, summary information is provided in the annual report | Policies section under the About Us tab on the website Anadolu Efes Equity, Diversity, Inclusion Policy Anadolu Efes Working Principles Anadolu Efes Code of Conduct for Suppliers |
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| C1.4. The developments regarding preventive and corrective practices against discrimination, inequality, human rights violations, forced and child labor have been disclosed. | x | | | Anadolu Efes operates in compliance with all applicable laws in the countries where it operates. In line with the Human Rights Policy, more inclusive activities are also planned within the scope of practices to prevent and correct discrimination, inequality, human rights violations, forced labor and child labor. | Policies section under the About Us tab on the website Anadolu Efes Equity, Diversity, Inclusion Policy Anadolu Efes Working Principles Anadolu Efes Code of Conduct for Suppliers |
| C1.5. Investments in employees (education, development policies), compensation, fringe benefits, right to unionize, work/life balance solutions and talent management are included in the employee rights policy. | x | | | In line with our Human Resources Policy, talent management and development, employee loyalty, occupational health and safety, as well as the activities organized to keep the mental, physical and spiritual health of our employees strong are summarized in the sustainability section of the annual report and explained in detail in the sustainability reports. | 2023 Annual Report - Sustainability Section(pg. 46-53) Policies section under the About Us tab on the website Anadolu Efes Human Resources Policy |
| C1.5. The mechanism for employee complaints and resolution of disputes have been established and related solution processes have been determined. | x | | | In order to receive the opinions of our employees and to make improvements in relevant areas, we regularly conduct survey analyses on employee loyalty and satisfaction. The activities we carry out in this context are summarized in the sustainability section of the annual report and explained in detail in the sustainability reports. | 2023 Annual Report - Sustainability Section(pg. 46-53) 2022 Anadolu Efes Integrated Report – We Strengthen with Our Employees (pg 76-85) |
| C1.5. The activities carried out within the reporting period which related to ensure employee satisfaction have been disclosed. | x | | | In order to receive the opinions of our employees and to make improvements in relevant areas, we regularly conduct survey analyses on employee loyalty and satisfaction. The activities we carry out in this context are summarized in the sustainability section of the annual report and explained in detail in the sustainability reports. | 2023 Annual Report - Sustainability Section(pg. 46-53) 2022 Anadolu Efes Integrated Report – We Strengthen with Our Employees (pg 76-85) |
| C1.6. The occupational health and safety policies have been established and disclosed. | x | | | We consider providing a healthy and safe working environment for our employees as one of our most important responsibilities. Our activities and performance indicators in this direction are included in the sustainability section of the annual report and in sustainability reports. In addition to our Code of Business Ethics, our Human Resources and | 2023 Annual Report - Sustainability Section(pg. 46-53) Policies section under the About Us tab on the website Anadolu Efes Human Resources Policy Anadolu Efes Code of Business Conduct and Ethics Anadolu Efes Human Rights Policy |

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| | | | | Human Rights Policies include our approach and principles in this area. | |
| C1.6. The measures taken for protecting health, preventing occupational accidents and related statistics have been disclosed. | x | | | We consider providing a healthy and safe working environment for our employees as one of our most important responsibilities. Our activities and performance indicators in this direction are included in the sustainability section of the annual report and in sustainability reports. In addition to our Code of Business Ethics, our Human Resources, Human Rights, Occupational Health and Safety Policies include our approach and principles in this area. The measures taken to prevent occupational accidents and protect the health of employees and our performance in this area for 2023 will be detailed in our 2023 Integrated Report. | 2022 Anadolu Efes Integrated Report – We Strengthen with Our Employees (pg 76-85) 2022 Anadolu Efes Integrated Report - Performance Indicators (pg 96-97) |
| C1.7. The personal data protection and data security policies have been established and disclosed. | x | | | The Company has a Policy on the Protection and Processing of Personal Data. | Anadolu Efes Biracılık Ve Malt Sanayii A.Ş. Personal Data Protection and Processing Policy |
| C1.8. The ethics policy have been established and disclosed. | x | | | Anadolu Efes carries out all its processes regarding business ethics through its Business Ethics Policy . | Policies section under the About Us tab on the website - Anadolu Efes Code of Business Conduct and Ethics |
| C1.9. The studies related to social investment, social responsibility, finansal inclusivity and access to finance have been explained. | X | | | As we contribute to economic growth and employment in the countries where we operate, we prioritize projects related to our focus areas of sustainable tourism, supporting entrepreneurs, sustainable agriculture, arts & culture, and sports. Through these projects, we also support local development and women’s empowerment. Additionally, we strive to increase our positive environmental impact and promote responsible consumption. In 2022, we invested 9.8 million TRL in 26 projects in this context. Although we are not in the financial sector, we took part in activities that will increase our social impact on many different platforms in 2022, especially with the support we provide to entrepreneurs. By | 2022 Integrated Report - We Work to Generate Social Benefit Section pg. 49-61 |

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| | | | | supporting 36 start-ups in total this year, we increased the number of entrepreneurs we supported by 44% compared to last year . Our performance in this area for 2023 will be detailed in our 2023 Integrated Report. | |
| C1.10. The informative meetings and training programs related to ESG policies and practices have been organized for employees. | x | | | Informative meetings and trainings are organized within the company on sustainability and its importance. With the 2023 Sustainability Masterclass Program, all departments received sustainability-focused training specific to their own business. Details on the project will be included in the 2023 Integrated Report. | 2023 Annual Report - Sustainability Section(pg. 46-53) |
| C2. Stakeholders, International Standards and Initiatives | | | | | |
| C2.1. The customer satisfaction policy regarding the management and resolution of customer complaints has been prepared and disclosed. | x | | | We have Call Centers where our customers can contact us for their requests, questions, suggestions and opinions regarding sales points and all other issues. We continue to work on developing a Customer Satisfaction Policy covering all operations. | Contact information on the Investor Relations tab of the Anadolu Efes website |
| C2.2. The information about the communication with stakeholders (which stakeholder, subject and frequency) have been disclosed. | x | | | Information on our communication with our stakeholders, frequency of communication, stakeholder expectations and details on the actions we have taken are included in our 2021 Sustainability Report. New methods and feedback resulting from our materiality analysis, which we updated this year, will be included in our 2023 Integrated Report. | 2021 Sustainability Report - Annex 1: Communication with Stakeholders (pp 72-74) |
| C2.3. The international reporting standards that adopted in reporting have been explained. | x | | | Our sustainability approach and performance have been shared every year since 2010 through our GRI Standards-compliant sustainability reports. Our 2021 sustainability report also responded to the WEF Stakeholder Capitalism Metrics pioneered by the International Business Council (IBC) at the World Economic Forum. In 2022, we prepared our first integrated report in accordance with Value Foundation Reporting's Integrated Reporting | 2023 Annual Report - Sustainability Section(pg. 46-53) 2022 Anadolu Efes Integrated Report - About the Report (pg 4) |

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| | | | | Framework. In 2023, we aim to be guided by IFRS S1 - General Requirements for Disclosure of Sustainability-Related Financial Information and TSRS S1 - General Requirements for Disclosure of Sustainability-Related Financial Information, which was announced at the end of 2023 and prepared for Türkiye. | |
| C2.4. The principles adopted regarding sustainability,the signatory or member international organizations, committees and principles have been disclosed. | x | | | We became a signatory to the United Nations Global Compact (UN Global Compact) in 2011, The CEO Water Mandate in 2014, Women's Empowerment Principles (WEPs) in 2015 and one of the UN Global Compact Early Adopters in 2022 . While shaping our sustainability commitments within the framework of international principles, our performance is also included in the sustainability section of our annual report and in more detailed sustainability reports. | 2023 Annual Report - Sustainability Section(pg. 46-53) 2022 Anadolu Efes Integrated Report - Annex-1: Communication with Stakeholders (p. 87) |
| C2.5. The improvements have been made and studies have been carried out in order to be included in the Borsa Istanbul sustainability indices and/or international index providers. | x | | | We have been listed in the Borsa Istanbul Sustainability Index since 2015 and in the FTSE4Good Emerging Markets Index, one of the world's leading sustainability indices, since 2017. We also participate in the S&P Global Corporate Sustainability Assessment and MSCI ESG Ratings. | 2023 Annual Report - Sustainability Section(pg. 46-53) 2022 Anadolu Efes Integrated Report - Anadolu Efes World (p. 12) |
| D. CORPORATE GOVERNANCE PRINCIPLES | | | | | |
| D1. The opinions of stakeholders have been sought in the determination of measures and strategies related to sustainability field. | x | | | Efforts are underway to further integrate the sustainability strategy into our business objectives and corporate strategy and to improve performance , and the issue is monitored at the senior management and Board of Directors level. The Sustainability Committee, which reports to the Board of Directors, informs the Board of Directors about the developments in the sustainability focus. Our Materiality Analysis was also created with the contributions of Board members and senior management. The sustainability strategy is also monitored in line with our materiality analysis. In 2023, the | 2023 Annual Report - Sustainability Section(pg. 46-53) |

| | | | | details of our materiality analysis, which was renewed in 2023, will be included in our 2023 Integrated Report. | |
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| D2. The social responsibility projects, awareness activities and trainings have been carried out to raise awareness about sustainability and its importance. | x | | | We support inclusive growth and sustainable development through various social benefit projects, programs, events and trainings we carry out in the geographies where we operate, while working to raise awareness on sustainability. The activities carried out in this direction are included in the sustainability section of our annual report and in more detailed sustainability reports. The details of the activities realized in 2023 will be included in our 2023 Integrated Report. | 2023 Annual Report - Sustainability Section(pg. 46-53) |